

## Meredith College Technology Services Supported Hardware

### **Faculty/Staff/Students Hardware**

**Note: Hardware support covers Meredith owned equipment.**

Desktops  
Laptops  
Network Printers  
Network Scanners  
Blackberries (faculty & staff)

### **Network Infrastructure**

Network core switches  
Fiber optic cable system to all buildings  
Wiring closet switches/ building-to-core connectivity  
Category 5e station cabling to wall jacks  
IP address management, DHCP, DNS services  
Voice and data VLAN management  
Uninterruptible power supplies for all core equipment and building wiring closets  
Wireless LAN control system  
Wireless access points for all academic and residential spaces  
Campus Internet service primary and backup links  
Campus firewall

### **CS Gold Card System**

SGold database and transaction servers

Datacard ID Works card production software, camera, printer

Card Readers for:

Copiers                  Coke Machines

Door Access      Candy Machines

Interface to Follett bookstore system

Turbo readers for dining hall, post office and copy center

Micros Point-of-sale system for snack bar-database and application servers

Micros WS4 cash registers for snack bar

CSGold client software: accounting, campus police

### **IP Phone System**

Call Manager servers

Voice Mail server

Digital gateways to PSTN

Analog gateways for dorm room phone service, fax, alarm lines, elevator phones

Copper telephone trunk lines to all buildings

Category 3 and 5e station cabling to wall jacks

Cisco single-line and multi-line IP phones

## ***Campus Server Room***

Data center infrastructure including network switches, UPS, KVM console switches

Data center firewall

Datatel database server

Email servers

Campus primary web server and test/development servers

DHCP, DNS servers

Microsoft Domain controllers

Storage Area Network and backup/disaster recovery servers

Network and system monitoring and management systems

Server installation/maintenance for network applications

Blackboard

Raiser's Edge

Web Advisor

BMC Service Desk

Altiris

PowerFails

Xythos Digital Locker

Ad Astra Scheduler

Meeting Maker

Informer Reports

Course Eval

Innovative Interfaces library system

ISIS facilities management system