

## Technology Requirements for Testing in Blackboard

In order to use the Blackboard online test feature, your computer must meet the following requirements (The Meredith laptop is already configured with the software requirements.):

- ✓ Platform: Windows XP or Vista
- ✓ Software:
  - Java Run-Time Environment 1.5.x or 1.6.x.
    - To check for your version in Windows XP, go to “Start”, “Control Panel”, “Java”, “about” on the General tab.
  - Firefox 3.5 or earlier, or Internet Explorer 7. (Internet Explorer 8 is not fully certified with Blackboard.) **Firefox is highly recommended for test taking.**
  - JavaScript & Cookies must be enabled.
    - Java enablement in Firefox: Tools – options – content – put checks in the boxes to enable java and enable javascript.
    - Cookies enablement in Firefox: Tools – options – Privacy – Accept cookies from sites and accept third party cookies.
- ✓ Internet connection to Blackboard without any other open programs. **Instant Messaging, email, other browser windows, peer sharing software, etc. should be turned off so that there are no interruptions with your Blackboard session.**
- ✓ An Internet connection which will not disconnect you if it appears that there is inactivity for an hour. Wireless connections will disable you if there appears to be inactivity. Dial-up internet accounts using modems should not be used; broadband, or network connections such as the one available at Meredith, is needed.
- ✓ Monitor resolution of at least 800 x 600, though higher settings are recommended

While taking a quiz:

- ✓ Use Firefox instead of Internet explorer.
- ✓ Make sure to “Save” after each question. This will keep your connection to the Blackboard server active.
- ✓ Using the wheel on the mouse may move to the wrong answer in a selection box.
- ✓ At the end of a quiz, make sure to “Submit” the quiz, not just Save it.
- ✓ Do not close, move or resize the web browser once the test has begun.
- ✓ Do not click on the browser’s Back, Forward, Home or Refresh buttons at any time.